

Shipment Receiving Instructions

Thank you for your order!

Your cart has been shipped. You will receive a tracking number and link via email.

The "Estimated" or "Scheduled" delivery date shown online for your truck freight shipment is an estimated delivery date only. If you have any questions, please contact the carrier found with your tracking number.

Please be aware that truck drivers are not required to assist in unloading. Be prepared for a "curbside" delivery unless you have a business with a dock. If you have requested liftgate service, the carrier will lower the freight to the ground. You are still responsible for moving the item(s) into your shop or garage.

IMPORTANT! In the unlikely event that you see any signs of damage to your freight (such as holes, tears or dents on the boxes or crates), note a brief description of the damage on the delivery receipt before you sign for the shipment, take detailed pictures of the damage and the whole shipment. If you choose to return the damaged cart after receiving it, the return shipment is not covered by UVC.

If there is major damage, **REFUSE** the shipment. Once the shipment is received, the customer is responsible for the return shipping cost. We accept returns with approval only.

Do not be intimidated by the truck driver's presence - **INSPECT THOROUGHLY!**
Any damage must be noted on the freight bill to exclude YOUR PORTION OF FREIGHT CLAIM LIABILITY.

DO NOT SIGN the freight bill before the damage is noted.

You are a valued customer, and we look forward to serving you in the future. If we may be of further assistance, please contact us via email at dorley@uniquevendingcarts.com or contact our customer service at 1-561-488-2332

Thank you for your continued support.

Sincerely, UVC team